Aging & Disability Resource Center

An Initiative of U.S. Department of Health and Human Services

Systems Transformation Grant Planning Retreat

January 29, 2008

It's all about being willing to change our system to offer better ways to serve!

Background of ADRC Initiative

➢ ADRC Program announced March 2003

➢ Grants issued as cooperative agreements by AoA and CMS – **first time in history**

➢ Joint effort that provided states with an opportunity to effectively integrate their long term support resources for consumers into a single coordinated system

➢ Nationally, ADRCs cover 867 counties, serving 28.7% of the US population.

➢ South Carolina was one of twelve states initially funded. We now have 5 ADRCs covering 25 of 46 counties!

➢ a **visible and trusted place** in the community

➢ provides information and counseling on long term support options to **enhance individual choice**

➢enables people to **make informed decisions** and **minimizes confusion**

➢ provides **streamlined access** to long term supports

➢a **single point of entry** to public and private long term support services

ADRC Grantees by FY

43 States have ADRC's
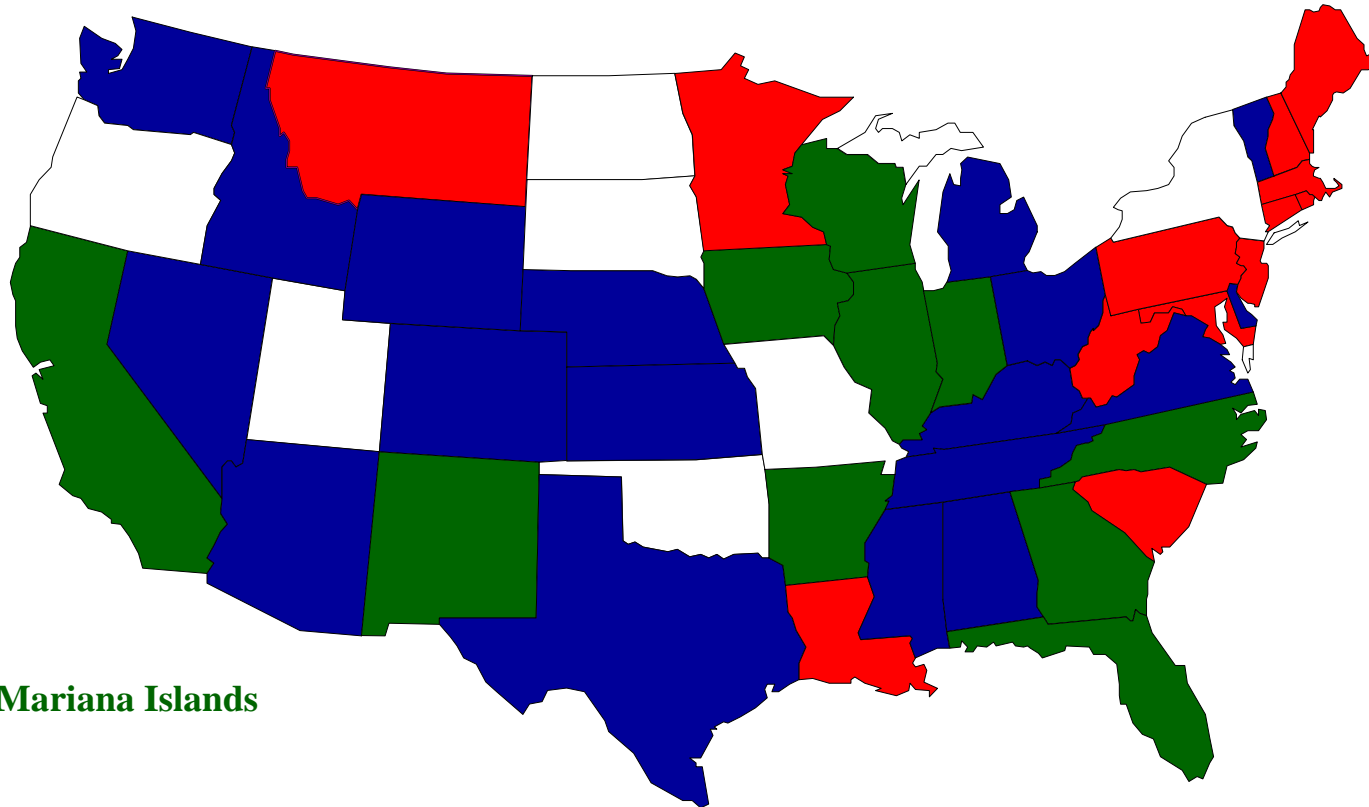
Guam
Hawaii
Alaska
Northern Mariana Islands

FY 03: Louisiana, Maine, Maryland, Massachusetts, Minnesota, Montana, New Hampshire, New Jersey, Pennsylvania, Rhode Island, South Carolina and West Virginia.

FY 04: Alaska, Arkansas, California, Florida, Georgia, Illinois, Indiana, Iowa, New Mexico, North Carolina, Northern Mariana Islands and Wisconsin.

FY 05: Alabama, Arizona, Colorado, District of Columbia, Guam, Hawaii, Idaho, Kansas, Kentucky, Michigan, Mississippi, Nevada, Ohio, Tennessee, Texas, Vermont, Virginia, Washington, Wyoming

ADRC's National Vision

- ➢ Embrace the vision of the Americans with Disabilities Act (ADA)
- ➢ Continue the vision of the President's New Freedom Initiative
- ➢ Create synergies between the Aging Network and Medicaid to implement consumer-directed care
- ➢ Increase visibility of long term support within state government
- ➢ Shift of institutional bias – critical pathways
- ➢ Meaningful involvement of consumers, community organizations & other stakeholders
- ➢ Ensure effective use of resources
- ➢ Seamless, streamlined system to connect consumers to needed services

National Expectations

<u>Very Broad mandate</u>

- Serve people of all ages and income levels of identified target groups

- Information & Awareness, Assistance and Access

Rationale

➢ make it easier to access an array of health and social supports

➢ help persons stay healthy and active in their communities

➢ support families in their efforts to care for loved ones at home and in the community

➢ simplify intake, eligibility screening and determination processes

➢ target individuals who are at imminent risk of being institutionalized

➢ ensure that consumers understand their choices

Functions of an ADRC

Awareness & Information
– Public Education
– Information on Options

Assistance
– Options Counseling
– Benefits Counseling
– Employment Options Counseling
– Referral
– Crisis Intervention
– Planning for Future Needs

Access
– Eligibility Screening
– Private Pay Services
– Comprehensive Assessment
– Programmatic Eligibility Determination
– Medicaid Financial Eligibility Determination
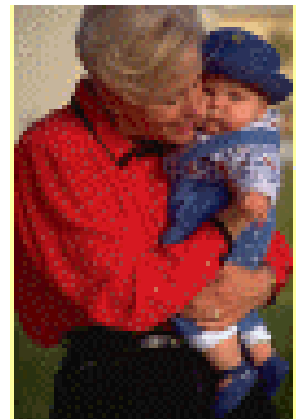– One-Stop Access to all public programs

ACCESS

CONSUMER

AWARENESS & INFORMATION

ASSISTANCE
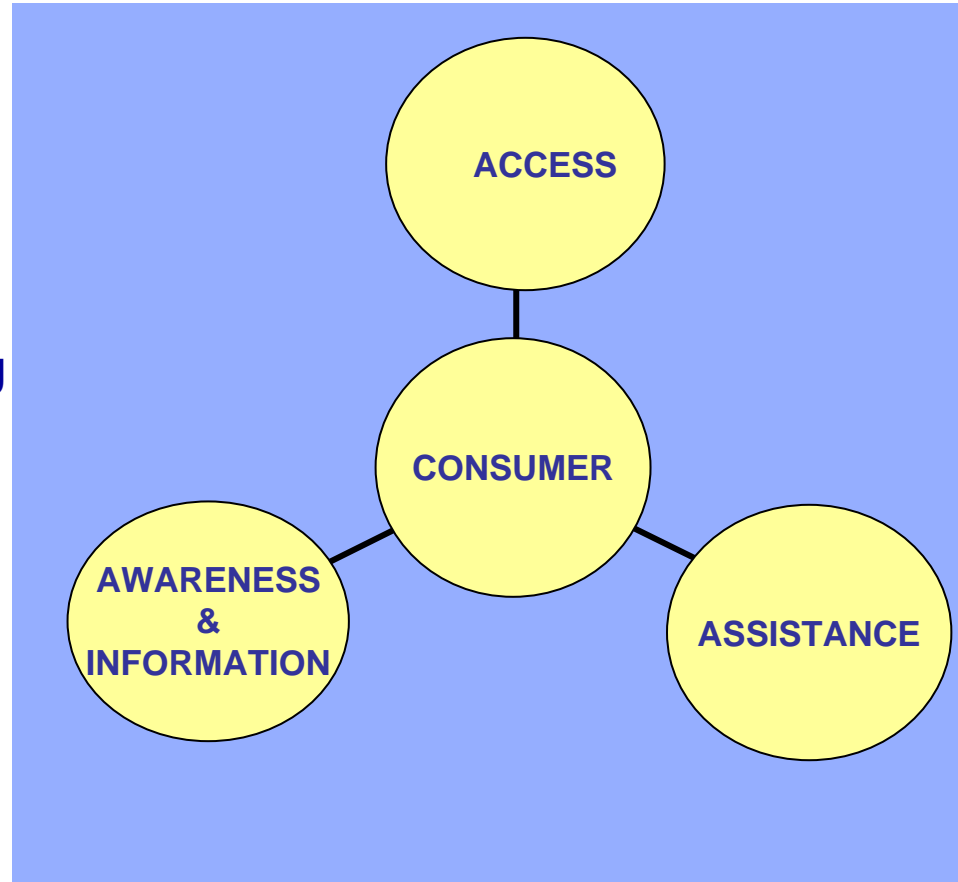
Target Populations

- Individuals over the age of 60
- Adults with physical disabilities**
- Family members
- Caregivers

**Varies among ADRC's

The ADRC will:

use mostly existing AAA staff to respond to inquiries

- Family Caregiver Advocate
- I&R Specialist
- I-Care Specialist
- Ombudsman
- AAA Director
- other COG staff
- Medicaid Intake Worker
- Medicaid Eligibility Worker
- Disability/Benefits Specialist
- Case Manager

Possible new or shared staff

The ADRC adheres to a "No Wrong Door Policy"

AAA

COA

ILC

Senior Center

Faith Community

Day Center

Disability Agency

ADRC Partners working together to better serve our communities.

Universities/Colleges

DHHS – Medicaid

Transportation

DDSN Boards

One-Stops

Hospice

DSS

211

VR

Hospitals

United Way

DHHS - CLTC

Faith Community

Councils on Aging

Experience Works

Aging Organizations

Disability Organizations

Independent Living Centers
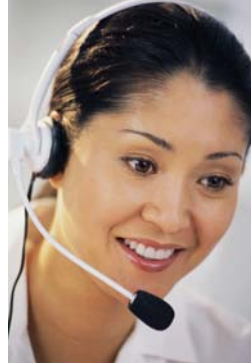
Workforce Investment

Health Care Centers

Advocacy Groups

Nursing Homes

Assisted Living

Adult Day Care

Home Health

Staff can:

➢document the call

➢give referral information

➢send a message directly to the agency or agencies to which the caller was referred

➢share the client's record with another agency or group of agencies for support and follow-through (HIPPA compliant)

SC ADRC's

- Streamline access to information and resources for consumers and partners via availability and use of SC Access

- Protocols for working more closely with CLTC, targeting help while on wait list

- Eforms
  - Medicaid Long Term Care/Nursing Home
  - GAPS

- More staff involved= better and more comprehensive assistance for callers

- MOU's with DHHS and VR (state level)
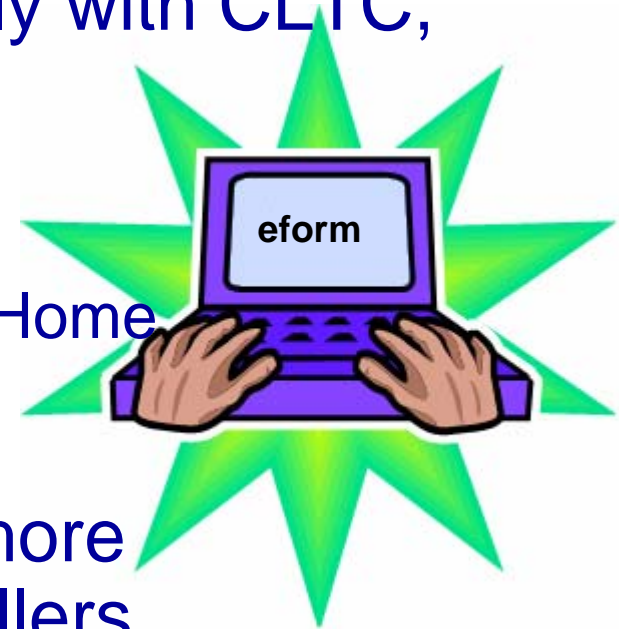
Lower Savannah – opened Dec. 2004

- Original Pilot Site
- Began with 2 counties and 1 disability group
- Now serves all 6 counties & 3 disability groups
- Has a Medicaid/Disability Specialist who also does short term case management for individuals on the CLTC wait list
- More cross-training/cooperation among staff
- Establishing a mobility center within the ADRC
- In July 2007 – LS ADRC contracted with Aiken DSN Board for training and cross-training, co-location of staff, dedicated staff to assist the ADRC
- Collaborative with Orangeburg DDSN to mainstreamed their aging DD clients. Arrangements are being made for the DD "senior center" population that was meeting at the Orangeburg DDSN site to move to the Orangeburg Council on Aging

Santee Lynches – opened Oct. 2006

- Serves all 4 counties
- Serves all Disabilities
- Prominent "Storefront"
- Mobile Unit
- Hispanic outreach partnership with Shaw AFB

Aging and Disability Resource Center

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Trident – opened Aug. 2007

- Serves all three counties
- Serves all disabilities (adult)
- Works closely with Faith Community
- Predominately works out of a mobile unit
- Good working relationship with the disability community

Pee Dee – opened July 2007

- Located in CareSouth Health Facilities

- Multiple Locations

- Already serves individuals with disabilities

- Mobile Stroke Unit coming Feb. 2008
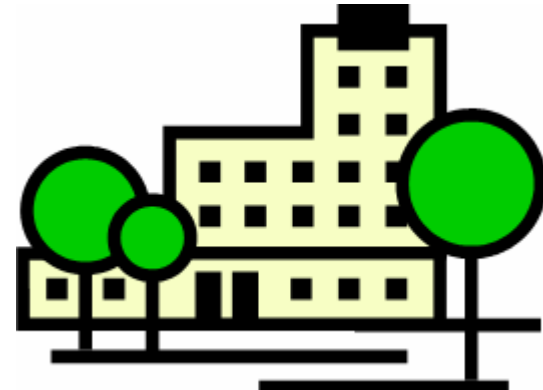
Appalachia – opened 2007

- Serving all 6 counties
- Medicaid <u>Eligibility</u> Worker is cost-shared with DHHS
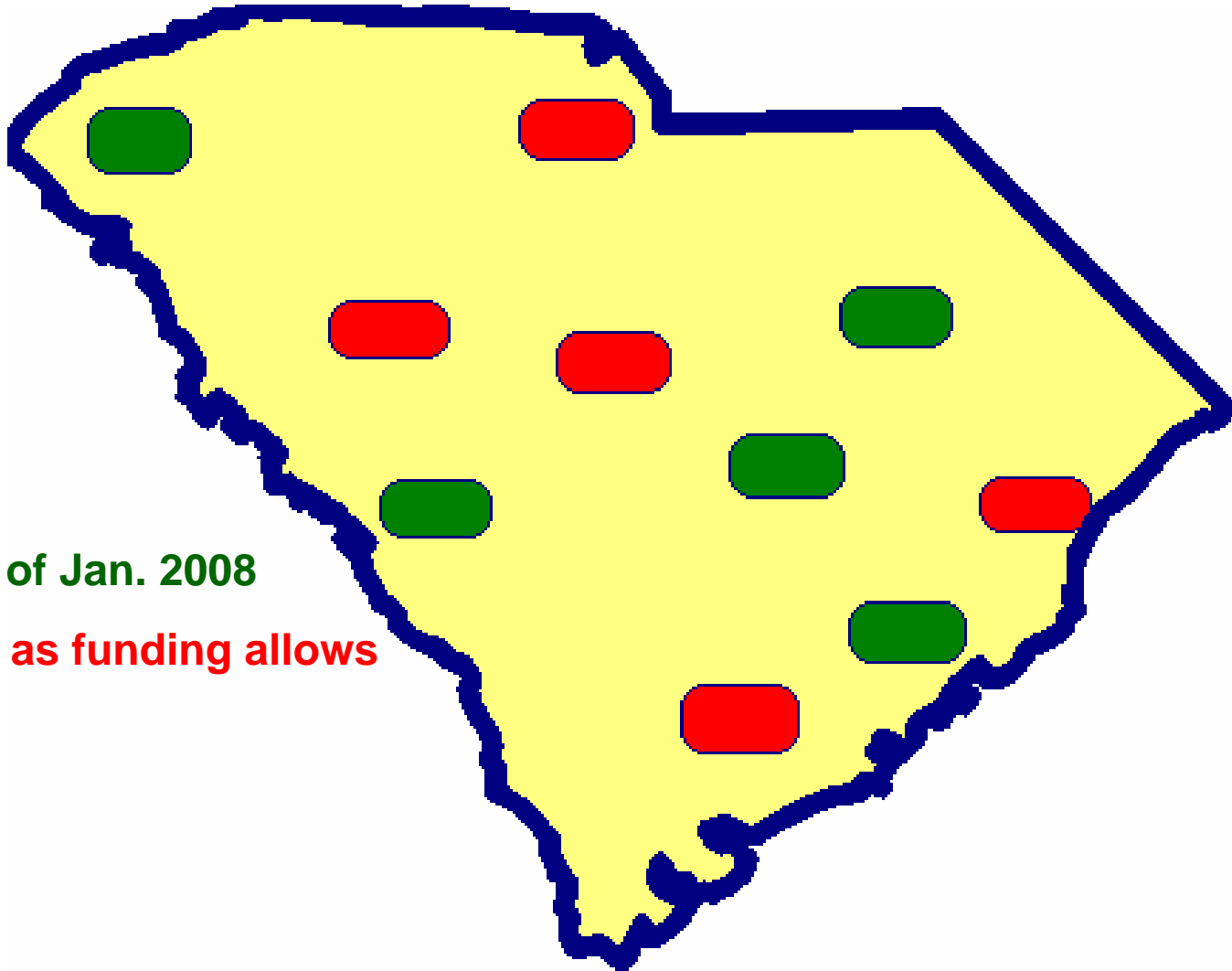- Piloting Long Term Case Management Component with Senior Solutions
- Mobile Unit

How to Reach an ADRC

➤ Walk-in to a physical location

➤ Schedule an appointment

➤ Call a local or toll free telephone number

➤ Go on-line and search SC Access

The ADRC will

rely on Partner agencies to assist consumers

"Working together, we make it happen".

We look forward to working with all of you.

Thank you for coming.

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